GEP Worldwide, Inc. Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: Supplier Profile, Primary Registration Form (PRF), Supplier Workspace for GEP Smart

Report Date: July 2021

Product Description: The Supplier Profile and PRF are electronic forms to capture information about Suppliers. The Supplier Workspace is used as a dashboard. GEP Smart is optimized to work with the Chrome browser with screen resolution settings of 1366 px for base resolution, 1920 px high resolution, and 960 px is the lowest resolution supported. It is optimized for desktop and laptop devices. Mobile device optimization (tablet and/or phone) work is ongoing.

Notes: The information contained in this report applies to the Supplier Profile, PRF, and Workspace and associated webpages needed to collect information about the Supplier.

Evaluation Methods Used: Testing the Supplier Profile, PRF, and Workspace involved screen reader testing using NVDA, Color Contrast Analyzer, and Chrome, as well as exclusive keyboard operation.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
[Web Content Accessibility Guidelines 2.0](#)	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
[Web Content Accessibility Guidelines 2.1](#)	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes: Evidence of conformance are bookmarked for each guideline supported by the PRF, Workspace, and Profile pages. The links will take the user to the appendix for the respective screen shots and recordings. Screen recordings are re-used as much as possible to reduce the size of the document.

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	PRF: Supports Workspace: Supports Profile: Supports	
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	Video and audio are not used in the Supplier Profile and this criterion is not relevant.
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	Video and audio are not used in the Supplier Profile and this criterion is not relevant.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	Video and audio are not used in the Supplier Profile and this criterion is not relevant.
1.3.1 Info and Relationships (Level A)	PRF: Supports Workspace: Supports Profile: Supports	
1.3.2 Meaningful Sequence (Level A)	PRF: Supports Workspace: Supports Profile: Supports	
1.3.3 Sensory Characteristics (Level A)	PRF: Supports Workspace: Supports Profile: Supports	
1.4.1 Use of Color (Level A)	PRF: Supports Workspace: Supports Profile: Supports	
1.4.2 Audio Control (Level A)	Not Applicable	Audio is not used in the Supplier Profile and this criterion is not relevant.
2.1.1 Keyboard (Level A)	PRF: Supports Workspace: Supports Profile: Partially Supports	Profile: Drag and drop information accordions. Jira ticket: CLI-210239
2.1.2 No Keyboard Trap (Level A)	PRF: Supports	

Criteria	Conformance Level	Remarks and Explanations
	Workspace: Supports Profile: Supports	
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Not Applicable	There are no keyboard shortcuts incorporated into the PRF, Workspace, or Supplier Profile. This criterion does not apply.
2.2.1 Timing Adjustable (Level A)	PRF: Not Applicable Workspace: Supports Profile: Supports	PRF: There is no timing feature for the PRF. Workspace & Profile: Please see very detailed explanation of application time limits provided by the engineering team. These rules are predicated on the admin setting the initial time constraint.
2.2.2 Pause, Stop, Hide (Level A)	PRF: Not Applicable Workspace: Not Applicable Profile: Not Applicable	There is no content in the PRF, Workspace, or Supplier Profile that moves, blinks, auto-scrolls, or auto-updates. This criterion does not apply.
2.3.1 Three Flashes or Below Threshold (Level A)	PRF: Not Applicable Workspace: Not Applicable Profile: Not Applicable	There is no content in the PRF, Workspace, or Supplier Profile that flashes more than 3 times per second. This criterion does not apply.
2.4.1 Bypass Blocks (Level A)	PRF: Not Applicable Workspace: Supports Profile: Supports	PRF: There is no block of text in the PRF that needs to be bypassed.
2.4.2 Page Titled (Level A)	PRF: Supports Workspace: Supports Profile: Supports	
2.4.3 Focus Order (Level A)	PRF: Supports Workspace: Supports Profile: Supports	
2.4.4 Link Purpose (In Context) (Level A)	PRF: Supports Workspace: Supports Profile: Supports	
2.5.1 Pointer Gestures (Level A 2.1 only)	PRF: Not Applicable Workspace: Not Applicable Profile: Does Not Support	PRF & Workspace: there are no gestures such as swiping or dragging Profile: Drag and drop information accordions. Jira

Criteria	Conformance Level	Remarks and Explanations
		ticket: CLI-210239
2.5.2 Pointer Cancellation (Level A 2.1 only)	PRF: Not Applicable Workspace: Not Applicable Profile: Not Applicable	There are no onmousedown activations within PRF, Workspace, and Supplier.
2.5.3 Label in Name (Level A 2.1 only)	PRF: Supports Workspace: Supports Profile: Supports	
2.5.4 Motion Actuation (Level A 2.1 only)	PRF: Not Applicable Workspace: Not Applicable Profile: Not Applicable	There are no functions triggered by moving a device or by gesturing in the PRF, Workspace, or Supplier Profile. This criterion does not apply.
3.1.1 Language of Page (Level A)	PRF: Supports Workspace: Supports Profile: Supports	
3.2.1 On Focus (Level A)	PRF: Supports Workspace: Supports Profile: Supports	
3.2.2 On Input (Level A)	PRF: Supports Workspace: Supports Profile: Supports	
3.3.1 Error Identification (Level A)	PRF: Supports Workspace: Supports Profile: Supports	
3.3.2 Labels or Instructions (Level A)	PRF: Supports Workspace: Supports Profile: Supports	
4.1.1 Parsing (Level A)	PRF: Supports Workspace: Supports Profile: Supports	
4.1.2 Name, Role, Value (Level A)	PRF: Supports Workspace: Supports Profile: Supports	

Table 2: Success Criteria, Level AA

Notes: Evidence of conformance are bookmarked for each guideline supported by the PRF, Workspace, and Profile pages. The links will take the user to the appendix for the respective screen shots and recordings. Screen recordings are re-used as much as possible to reduce the size of the document.

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	PRF: Not Applicable Workspace: Not Applicable Profile: Not Applicable	Video and audio are not used in the Supplier Profile and this criterion is not relevant.
1.2.5 Audio Description (Prerecorded) (Level AA)	PRF: Not Applicable Workspace: Not Applicable Profile: Not Applicable	Video and audio are not used in the Supplier Profile and this criterion is not relevant.
1.3.4 Orientation (Level AA 2.1 only)	PRF: Not Applicable Workspace: Not Applicable Profile: Not Applicable	GEP Smart is not optimized for mobile devices such as a tablet or phone. It is optimized for desktop or laptop devices.
1.3.5 Identify Input Purpose (Level AA 2.1 only)	PRF: Supports Workspace: Supports Profile: Supports	
1.4.3 Contrast (Minimum) (Level AA)	PRF: Supports Workspace: Supports Profile: Supports	
1.4.4 Resize text (Level AA)	PRF: Supports Workspace: Does Not Support Profile: Does Not Support	Workspace: Jira ticket CLI-235434 Profile: Jira ticket CLI-235433
1.4.5 Images of Text (Level AA)	PRF: Supports Workspace: Supports Profile: Supports	
1.4.10 Reflow (Level AA 2.1 only)	PRF: Supports Workspace: Does Not Support Profile: Does Not Support	Workspace: Jira ticket CLI-235435 Profile: Jira ticket CLI-235436
1.4.11 Non-text Contrast (Level AA 2.1 only)	PRF: Supports	

Criteria	Conformance Level	Remarks and Explanations
	Workspace: Supports Profile: Supports	
[1.4.12 Text Spacing](#) (Level AA 2.1 only)	PRF: Supports Workspace: Supports Profile: Supports	
[1.4.13 Content on Hover or Focus](#) (Level AA 2.1 only)	PRF: Supports Workspace: Supports Profile: Supports	
[2.4.5 Multiple Ways](#) (Level AA)	PRF: Supports Workspace: Supports Profile: Supports	PRF: Evidence of conformance – the implementation of the PRF has a single page, additional pages will be added as tabs
[2.4.6 Headings and Labels](#) (Level AA)	PRF: Supports Workspace: Supports Profile: Supports	
[2.4.7 Focus Visible](#) (Level AA)	PRF: Supports Workspace: Supports Profile: Supports	
[3.1.2 Language of Parts](#) (Level AA)	PRF: Not Applicable Workspace: Not Applicable Profile: Not Applicable	There is no content on the PRF, Workspace, or Supplier Profile that is in a different language than the language of the page.
[3.2.3 Consistent Navigation](#) (Level AA)	PRF: Supports Workspace: Supports Profile: Supports	
[3.2.4 Consistent Identification](#) (Level AA)	PRF: Supports Workspace: Supports Profile: Supports	
[3.3.3 Error Suggestion](#) (Level AA)	PRF: Supports Workspace: Supports Profile: Supports	
[3.3.4 Error Prevention (Legal, Financial, Data)](#) (Level AA)	PRF: Supports Workspace: Supports Profile: Supports	

Criteria	Conformance Level	Remarks and Explanations
[4.1.3 Status Messages](#) (Level AA 2.1 only)	PRF: Not Applicable Workspace: Not Applicable Profile: Supports	

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
[1.2.6 Sign Language (Prerecorded)](#) (Level AAA)	Not Evaluated	
[1.2.7 Extended Audio Description (Prerecorded)](#) (Level AAA)	Not Evaluated	
[1.2.8 Media Alternative (Prerecorded)](#) (Level AAA)	Not Evaluated	
[1.2.9 Audio-only (Live)](#) (Level AAA)	Not Evaluated	
[1.3.6 Identify Purpose](#) (Level AAA 2.1 only)	Not Evaluated	
[1.4.6 Contrast (Enhanced](#)) (Level AAA)	Not Evaluated	
[1.4.7 Low or No Background Audio](#) (Level AAA)	Not Evaluated	
[1.4.8 Visual Presentation](#) (Level AAA)	Not Evaluated	
[1.4.9 Images of Text (No Exception)](#) (Level AAA)	Not Evaluated	
[2.1.3 Keyboard (No Exception)](#) (Level AAA)	Not Evaluated	
[2.2.3 No Timing](#) (Level AAA)	Not Evaluated	
[2.2.4 Interruptions](#) (Level AAA)	Not Evaluated	
[2.2.5 Re-authenticating](#) (Level AAA)	Not Evaluated	
[2.2.6 Timeouts](#) (Level AAA 2.1 only)	Not Evaluated	
[2.3.2 Three Flashes](#) (Level AAA)	Not Evaluated	
[2.3.3 Animation from Interactions](#) (Level AAA 2.1 only)	Not Evaluated	
[2.4.8 Location](#) (Level AAA)	Not Evaluated	
[2.4.9 Link Purpose (Link Only)](#) (Level AAA)	Not Evaluated	
[2.4.10 Section Headings](#) (Level AAA)	Not Evaluated	

Criteria	Conformance Level	Remarks and Explanations
2.5.5 Target Size (Level AAA 2.1 only)	Not Evaluated	
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 only)	Not Evaluated	
3.1.3 Unusual Words (Level AAA)	Not Evaluated	
3.1.4 Abbreviations (Level AAA)	Not Evaluated	
3.1.5 Reading Level (Level AAA)	Not Evaluated	
3.1.6 Pronunciation (Level AAA)	Not Evaluated	
3.2.5 Change on Request (Level AAA)	Not Evaluated	
3.3.5 Help (Level AAA)	Not Evaluated	
3.3.6 Error Prevention (All) (Level AAA)	Not Evaluated	

Appendix A

2.2.1 Timing Adjustable

Suppose session timeout set to 30 minutes for the client domain:

- Single browser window/tab: (default use case)

    o Exactly on 25 mins of idle time (no front-end mouse activity on Workspace 2.0/3.0 page), session expiration countdown pop-up will appear. (similar to below screenshot)

    o If user will clicked "Yes, Keep Working" button, front-end idle session timer will reset to 30 minutes again and pop-up will disappear.

    o If user will clicked "No, Logoff" button, system will redirect user to SMART login page.

    o If user will not perform any action for 5 mins, system will redirect controls automatically to SMART login page.

- Single browser window and multi-tabs:

    o Suppose user will opened SMART pages in multiple tabs in single browser window. Exactly on 25 mins of idle time in last working SMART page tab (no front-end mouse activity on Workspace 2.0/3.0 pages), session expiration countdown pop-up will appear in all SMART by GEP tabs at same time. (similar to above screenshot)

    o If user will clicked "Yes, Keep Working" button, front-end idle session timer will reset to 30 minutes for all SMART pages tabs and pop-up will disappear from all SMART pages tabs.

- If user will clicked "No, Logoff" button in any one SMART page tab, system will redirect user to SMART login page for the same tab and below session expiration pop-up will appear in rest of the SMART pages tabs. On click of "RELOAD" button in each rest of the SMART pages tabs, system will redirect to SMART login page for respective tabs.

- If user will not perform any action for 5 mins, system will redirect controls automatically to SMART login page for one tab and below session expiration pop-up will appear in rest of the SMART pages tabs. On click of "RELOAD" button in each rest of the SMART pages tabs, system will redirect to SMART login page for respective tabs.

- Multiple browser windows and single/multi-tabs in different windows:

  - Suppose user will opened SMART pages in multiple browser windows with single/multiple tabs in those windows. Exactly on 25 mins of idle time in last working SMART page tab (no front-end mouse activity on Workspace 2.0/3.0 pages), session expiration countdown pop-up will appear in all SMART pages tabs at same time in all browser windows. (similar to below screenshot)

  - If user will clicked "Yes, Keep Working" button, front-end idle session timer will reset to 30 minutes for all SMART pages tabs at same time in all browser windows and pop-up will disappear all SMART pages tabs at same time in all browser windows.

  - If user will clicked "No, Logoff" button in any one SMART page tab, system will redirect user to SMART login page for the same tab and below session expiration pop-up will appear in rest of the SMART pages tabs at same time in all browser windows. On click of "RELOAD" button in each rest of the SMART pages tabs in all browser windows, system will redirect to SMART login page for respective tabs.

  - If user will not perform any action for 5 mins, system will redirect controls automatically to SMART login page for one tab and below session expiration pop-up will appear in rest of the SMART pages tabs at same time in all browser windows. On click of "RELOAD" button in each rest of the SMART pages tabs in all browser windows, system will redirect to SMART login page for respective tabs.

- Any above use case + user working on any non-GEP sites either in different tab in same browser window or in different browser window:

  - User may opened SMART pages in any of the above 3 scenarios and then actively working on non-GEP sites either in different tab in same browser window or in different browser window.

  - In this case also, each above three use cases should work similar way as mentioned earlier.

Legal Disclaimer

"This document is provided for information purposes only and is not intended to be a certification of compliance. GEP® does not warrant that this document is error free nor does it provide any other warranties or conditions, whether expressed orally or implied in law. Neither this document nor any statement contained in this document shall be construed to create any obligation, express or implied, on the part of GEP to modify or render any applicable electronic or information technology compliant with the WCAG 2.0 specifications. The Voluntary Product Accessibility Templates (VPAT ®) provided in this document are provided for the sole purpose of assisting contracting & procurement officials in their preliminary efforts to assess Section 508 compliance issues relative to the specified GEP products. GEP makes no warranty that the software detailed in this document is fully WCAG 2.1 compliant and both the software at issue and the Voluntary Product Accessibility Templates are subject to change at any time without notice within GEP's sole discretion. GEP specifically disclaims any liability with respect to this document and no contractual obligations are formed either directly or indirectly by this document."