Fact Sheet: Supplier Management

GEP SMART™ provides the full, comprehensive set of tools that procurement organizations need to manage supplier information, relationships and performance.

As part of the unified procurement technology platform, the GEP SMART supplier capabilities extend right across the end-to-end process from supplier management, sourcing, contract management to purchase orders and invoice processing.

### One Source of Supplier Information

This means there is one supplier database for the entire scope of activities. Thus, any and all activity relating to a single supplier — participation in a sourcing event, compliance with a contract, day-to-day run rate of orders and invoices, and the longer-term strategic relationship — are all accessible from any point in the process and from easy-to-use, intuitive software.

GEP SMART allows suppliers to interact with your organization through a single product too. Whether they are participating in an auction, negotiating a contract, providing quality control data, submitting a survey or accepting purchase orders, GEP SMART gives suppliers a single view of their relationship with you.

The supplier management capabilities of GEP SMART break down into three key areas:

- Information Management/Supplier Profile
- Performance Management and KPI Metrics
- Action Planning and Execution

### Information

Buyers and suppliers can collaborate on building the supplier profile within GEP SMART. Using custom-built forms, you can publish surveys and questionnaires to suppliers as well as request certificates and documents to be uploaded.

- Drive compliance throughout the supplier life cycle
- Comprehensive approval flow for onboarding and change requests
- Third-party integration with GRMS for risk screening

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**Key Features**

- Supplier information repository
- Supplier master data management
- Registration portal
- Customer supplier registration processes
- Unlimited forms and surveys
- Qualitative (soft metric) scorecards
- Quantitative (hard data) scorecards
- Buyer/supplier-maintained profile controls
- Supplier discovery
- Configurable segmentation
- Comprehensive approval flow
- Risk screening

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**Superior Supplier Management**

- Single point of access for all supplier activity
- Parent-child linkages
- Certification management
- 360 Degree supplier dashboards
- Deep analytical reporting
- ERP data synchronization
- Collaborative action plans
- Supplier network integration

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Supplier Management: Integral to Source-to-Pay
**Performance**

Extensive KPI evaluation and scorecarding functions give you the ability to investigate and measure supplier performance. From soft-metric internal surveys of customer satisfaction to hard data capture of production and quality measurements, GEP SMART provides the tools to facilitate total visibility into supplier performance.

**Action**

Where remedial or proactive improvement is needed, you can use GEP SMART to create and collaborate on supplier-focused action plans. With milestones, notifications and action assignments, GEP SMART lets you keep the supplier relationship on track.

GEP SMART is a single unified procurement platform and all the data relating to supplier activity is reportable. Through intuitive 360-degree dashboards and deep analytical reporting tools, you can monitor key supplier relationships as well as dive deep into the information to obtain trends and patterns, and to locate new opportunities with your suppliers.
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GEP SMART: All Supplier Activity in One Place
GEP helps global enterprises operate more efficiently and effectively, gain competitive advantage, boost profitability, and maximize business and shareholder value.

Fresh thinking, innovative products, unrivaled domain and subject expertise, and smart, passionate people — this is how GEP creates and delivers unified supply chain solutions of unprecedented scale, power and effectiveness.

Named a Leader in Gartner Magic Quadrants, Winner for Best Procurement Software and Best P2P Provider at the World Procurement Awards, Best Procurement Consultancy at CIPS Supply Management Awards, and Best Provider at the EPIC Procurement Excellence Awards, GEP is frequently honored as an innovator and leader in source-to-pay direct and indirect procurement software by Gartner, Forrester, IDC, Procurement Leaders, Spend Matters and CPO Rising.

GEP is also ranked leader in managed procurement services (procurement outsourcing) by Everest Group, NelsonHall, IDC, ISG, HfS and IAOP. In addition, the primary research firm in the management consulting sector, ALM Intelligence, ranks GEP leader in procurement strategy and supply chain consulting.

With 21 offices and operations centers in Europe, Asia and the Americas, Clark, New Jersey-based GEP helps enterprises worldwide realize their strategic, operational and financial objectives. To learn more about our comprehensive range of software and services, please visit www.gep.com.

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**GEP SMART**

GEP SMART is an AI-powered, cloud-native software for direct and indirect procurement that offers comprehensive source-to-pay functionality in one user-friendly platform, inclusive of spend analysis, sourcing, contract management, supplier management, procure-to-pay, savings project management and savings tracking, invoicing and other related functionalities.

**GEP NEXXE**

GEP NEXXE is a unified and comprehensive supply chain platform that provides end-to-end planning, visibility, execution and collaboration capabilities for today’s complex, global supply chains.

Built on a foundation of big data, artificial intelligence and machine learning, GEP NEXXE is next-generation software that helps enterprises make supply chain a competitive advantage.